

TransLink's Olympic Performance

TransLink recently released final statistics on transit services during the 2010 Winter Olympics, reporting record ridership across the system, particularly on SkyTrain.

TransLink's role during the 2010 Winter Games was to transport Olympics spectators, workers and volunteers, in addition to looking after the needs of its regular customers. (VANOC was responsible for transporting Olympic athletes, officials and the IOC family.)

TransLink's planners developed operations plans using the Olympics schedule, the capacity of Games venues and the expected attendance at pavilions and live sites to estimate additional transit services required. However, the actual demand for transportation was far greater than anticipated as people thronged to the downtown sites to celebrate at massive street parties. In the end, TransLink designed in the flexibility for the operating companies to routinely deliver more service than called for in the original Olympic service plan to address the intense demand of the revelers.

Total ridership on all transit modes during the Olympic Games in February was 31% higher than normal, averaging 1.58 million boardings per weekday.

TransLink's CEO Ian Jarvis says that the post-games capacity is still the highest level of regular service the region has ever had.

TransLink Olympic Transportation Summary

Ridership:			
Line	Total Boardings (17-day)	Olympic Weekday Average	% change from normal (weekday)
Bus	13,938,000	896,000	8%
Expo/Millennium	7,223,000	393,800	64%
Canada Line	3,880,950	228,190	118%
SeaBus	757,700	43,780	119%
WCE	236,725	17,415	58%
HandyDART	57,175	4,590	(10%)
Total System	26,095,000	1,583,775	31%

Notes: “17-Days” is February 12-28, 2010 inclusive.
 Weekday is best comparison to “normal” (compared to 2009).
 Olympic weekend ridership was significantly higher than “normal”.
 Expo/Millennium Line ridership is operational estimate only.

Some Service Highlights:

- Planned: 25,400 Olympic Service Hours over month of February
- Actual: 35,500 Service Hours (36% more than planned)
- Equivalent to 180 40' buses in service above existing fleet
- Trains as frequent as 80 seconds in peak link between Commercial-Broadway and Waterfront stations
- No significant train failures or operational problems experienced

Accessible Bus Stops in Metro Vancouver

As part of the Access Transit Strategy, TransLink developed the Universal Accessible Bus Stop Design Guidelines which provide direction on essential accessibility features for good bus stop design practices. The guidelines offer a context for TransLink and Metro Vancouver municipalities in working towards achieving universal accessibility within the public transportation system.

In March 2010, the total percentage of accessible bus stops in Metro Vancouver was 54.8%. A detailed comparison of the accessible bus stops for the month of March 2009 and March 2010 is outlined below.

	Active Stops 2010	% Accessible 2009	% Accessible 2010
Belcarra/Anmore	23	27.6%	17.4%*
Bowen Island	1	100.0%	100.0%
Burnaby	941	44.2%	44.7%
Coquitlam	549	42.0%	42.8%
Delta/TFN	530	33.9%	41.1%
Langley - City	117	70.4%	70.1%
Langley - Township	340	38.7%	54.1%
Maple Ridge	305	28.9%	32.8%
New Westminster	261	62.7%	64.8%
North Vancouver - City	166	63.8%	69.3%
North Vancouver - District	440	46.6%	49.1%
Pitt Meadows	51	42.0%	47.1%
Port Coquitlam	227	20.5%	21.1%
Port Moody	163	36.0%	38.7%
Richmond	708	51.3%	53.0%
Surrey	1324	63.6%	65.4%

Vancouver/UBC	1951	65.2%	68.5%
West Vancouver	7	57.1%	57.1%
White Rock	106	31.4%	35.8%
Total	8210	51.9%	54.8%

* The decrease in accessible bus stops in Belcarra/Anmore is due to inclusion of bus stops from Port Moody in 2009 and the proper adjustment in 2010, causing the number discrepancy.

2010 Coquitlam Accessibility Awards

Nominations are now being accepted for the 2010 Coquitlam Accessibility Awards

The City of Coquitlam celebrates its Accessibility Award nominees at an annual recognition event which recognizes the efforts of individuals, businesses, and government or non-profit organizations that have improved accessibility and reduced barriers for people with disabilities who live, work or play in Coquitlam.

These outstanding accomplishments result in greater opportunities for people with disabilities in Coquitlam by transcend the idea of physical accessibility and incorporates basic values that promote interaction, participation and friendship

For more information on the Awards please visit:

<http://www.coquitlam.ca/Residents/Recreation+and+Community/Community+Involvement/Accessibility+Awards.htm>

Access Transit Users' Advisory Committee Meeting

The next meeting of the Access Transit Users' Advisory Committee will be held on April 15th, 2010.

Please forward these updates on to others within your organizations or to other individuals who may find them of interest.

If you have any questions or comments regarding the status of the Access Transit project, please contact:
acesstransit@translink.bc.ca