

HandyDART Service Delivery Update



In late 2008 TransLink will begin to implement a new HandyDART service delivery model designed to improve your access and travel experience. This model is the result of a two year consultation process with HandyDART users on TransLink's accessible transportation services.

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How things will affect you

- Centralized call centre to book or cancel your trip
- One booking phone number
- More vehicles on the road and enhanced service hours
- HandyDART will continue to offer the same friendly, professional, door-to-door service you have grown to expect

Please note

- Taxi Savers will no longer be available from HandyDART contractors and will only be sold by mail through the Access Transit Office
- FareSavers will only be sold through FareDealer locations

For more information

If you have any questions please contact us at **access_transit@translink.bc.ca** or by phone 604-453-4634.