



Stakeholder Update

April 2009

HandyDART Transition Committee

On January 1, 2009, MVT Canadian Bus, Inc. (MVT) took over as the single custom transit (HandyDART) service provider for TransLink. Prior to that date there were seven different service providers operating in eight individual service areas. Early in January, MVT formed a committee of HandyDART users to monitor the transition and ensure that HandyDART services in metro Vancouver were meeting the expectations of the customers.

The committee initially met on a weekly basis and now meets via biweekly conference calls. The meetings provide an opportunity for

representatives from different geographical areas and different ride requirements (subscription and casual) to share their observations and reports that they receive from HandyDART users in their areas.

Regular meetings will continue during the *phase in* period to ensure that the service delivery model is assessed and evaluated by the 'experts' – the custom transit customers!

For more information on the HandyDART
Transition Committee

please contact:

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Consumer Advocacy Manager

MVT Canadian Bus

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Temporary HandyDART Service for Visitors Available

Visitors to metro Vancouver are now able to arrange temporary eligibility for HandyDART service while visiting the city. These customers are subject to the same availability, rules and priority as local residents.

An expected influx of 2010 Winter Games visitors and athletes will make temporary HandyDART eligibility a major component of the TransLink transportation plan. The Olympics and Paralympics will provide TransLink with the opportunity to showcase its 100% accessible fleet, including the regions custom transit system.

HandyDART registration can be arranged through Coast Mountain Bus Company's Access Transit Office. For further information please call 604-453-4634.

Broadway Station Renovation Update

Renovations are proceeding on schedule at the Broadway SkyTrain Station. The upgraded station will allow for increased station passenger capacity, improved accessibility and increased long term ridership growth.

Below is a construction update of the recent work that has been conducted to enhance the Station's efficiency.

Work Completed in March

- Concrete block walls for ancillary rooms (electrical room, elevator machine room, etc.) on the east side have been erected.
- Concrete slab poured in the south half of the station.
- Steel support framework along the west wall installed in preparation for glass (glazing) installation.
- Underground electrical and mechanical services completed in the south station.

- Further installation of electrical services completed throughout the concourse level of the station.

Projected Work for April 2009

- Concrete work to begin on the stairs in the south station.
- Structural steel installation for the new elevator will begin
- Installation of exterior glass (glazing) wall on the west side of the station.
- Further installation of electrical services and mechanical services throughout the concourse level of the station are ongoing.

For more information on the Broadway Station upgrades please contact:

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Access Transit Users' Advisory Committee Meeting

The next meeting of the Access Transit Users' Advisory Committee will be held on June 11th, 2009.

For more information regarding the Access Transit Users' Advisory Committee please contact:

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