

# Newsletter

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### Access Transit Users' Advisory Committee Welcomes New Members for 2012

On December 8<sup>th</sup>, the Access Transit Users' Advisory Committee (UAC) held its final meeting of 2011.

The UAC Members elected **Heather McCain** as Committee Chair and **Craig Langston** as Committee Vice Chair for 2012. Of the incoming members for 2012, two previous members

were re-selected to the Committee, **Peggy Casey** and **Pam Horton**. Four new members will be welcomed to the Committee in 2012: **Pam Andrews**, **Cheryl Boegeman**, **Natalie Lisik** and **Leroy Mickelson**. **Lorraine Copas**, a recent designate from SPARC BC, will also join the Committee.

The Committee and TransLink would like to welcome the new members and sincerely thank the departing members for their valuable contributions to enhancing the accessibility of the Metro Vancouver public transportation system: **Bruce Chown**, **Laura Mackenrot**, **Richard Marion**, **John Neumann**, **Emese Szucs** and **Sandy Yee**.

For more information about the Users' Advisory Committee, visit <http://www.translink.ca/en/Rider-Info/Accessible-Transit/Access-Transit/Users-Advisory-Committee.aspx>.

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## **New Scott Road Elevator Opens!**

The new west-side elevator at Scott Road Station opened to the public on Thursday December 15th. Construction on the glass and steel elevator began in June with funding provided by the federal and provincial governments as well as TransLink. This milestone meets the long-time need for accessibility from the bus loop to the SkyTrain platform.

The completion of the west-side elevator is a major milestone for the Access Transit Users' Advisory Committee as they initially identified this upgrade at Scott Road as one of their top accessibility priorities.

**Customers should note that elevator will only be open for a temporary period.** In February 2012, the elevator will be closed for up to eight months to accommodate faregate construction. An official opening ceremony for the elevator will occur in late 2012.

To stay informed of elevator closures, check the TransLink Alerts and Advisories webpage: <http://www.translink.ca/en/Rider-Info/Alerts.aspx>

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## **'Trip Planner' Upgrades**

The TransLink online *Trip Planner* has recently received some upgrades to enhance functionality and usability for customers. The *Trip Planner* now uses Google Maps to display your route, and makes it easier to print and share your trip plans.

When viewing the map, customers will be brought to a Google map of their trip with the route indicated by a coloured line. The map is easy to zoom in and out of, move around in any direction and shows landmarks. Users can also view the map in a satellite or terrain view. By clicking on the transfer points, customer can easily access the stop identification numbers.

The ability to email and print a trip plan are also newly available on the trip planner. The print function allows a customer to print the pertinent information to their trip, rather than all the website text and images. Emailing a trip plan allows customers to save a copy of their trip for next time. This feature will also assist customers who are sharing trip plans with other people.

To try these new features, check out the online TransLink trip planner at [www.translink.ca](http://www.translink.ca)

### **Accessible Bus Stops in Metro Vancouver**

In November 2011, the total percentage of accessible bus stops in Metro Vancouver was 60%. A detailed comparison of the accessible bus stops for the month of November 2010 and November 2011 is outlined below.

	<b>Active Stops 2011</b>	<b>% Accessible November 2010</b>	<b>% Accessible November 2011</b>
Belcarra/Anmore	28	28.6%	28.6%
Bowen Island	1	100.0%	100.0%
Burnaby	946	47.0%	52.3%
Coquitlam	547	44.1%	46.1%
Delta/TFN	535	42.6%	48.0%
Langley - City	118	70.9%	71.2%
Langley - Township	340	57.2%	64.4%
Maple Ridge	306	40.2%	43.8%
New Westminister	261	68.6%	76.6%
North Vancouver - City	166	69.4%	76.5%
N. Vancouver - District	432	48.8%	50.2%
Pitt Meadows	51	53.8%	52.9%
Port Coquitlam	230	22.3%	33.9%
Port Moody	163	38.7%	42.3%
Richmond	711	55.0%	56.5%

Surrey	1336	70.5%	71.9%
Vancouver/UBC	1949	69.0%	71.9%
West Vancouver	5	75.0%	80.0%
White Rock	106	39.6%	44.3%
Total	8231	57.0%	60.6%

Please call **604.953.3333** or check [www.translink.ca](http://www.translink.ca) to find out if the bus stop you are intending to go to is accessible.

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### **Access Transit Users' Advisory Committee Meeting**

The next meeting of the Access Transit Users' Advisory Committee will be held on January 19, 2012.

Please forward these updates on to others within your organizations or to other individuals who may find them of interest.

If you have any questions or comments regarding the status of the Access Transit project, please contact: [access.transit@translink.ca](mailto:access.transit@translink.ca)