

Newsletter

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New Service Changes Begin in April

April marks the beginning of spring service adjustments in Metro Vancouver. Changes to transit services are made four times a year and ensure that services are as effective and efficient as possible.

To accommodate a seasonal increase in demand a number of areas will see increased service:

- **620 Tsawwassen Ferry/Bridgeport Station:**
From April 15 until

September 2 (Labour Day), between 8 a.m. and 7 p.m., two #620 buses will leave the Tsawwassen ferry terminal and Bridgeport Station every hour (up from one per hour). All #620 buses will be articulated.

- **SeaBus service:** Starting May 19, until September 2, 2013, the SeaBus will operate every 15 minutes (up from every 30 minutes) between 10 a.m. and 7 p.m. on Sundays and holidays.
- **150 White Pine Beach/Coquitlam Station:** Beginning May 4, service to White Pine Beach resumes Saturdays, Sundays and holidays until Labour Day. Weekday (Monday to Friday) service will operate between June 10 and August 30.
- **C26 Buntzen Lake Special/Coquitlam Station Special:** Beginning June 15, service will resume to Buntzen Lake with trips operating on weekends and holidays until Labour Day.

While service will temporarily increase on seasonal high demand routes, others will temporary decrease as demand declines including:

- **9 Alma/Granville/Commercial-Broadway Station/Boundary:** Beginning April 15 until September, peak period trips between Alma and UBC will be temporarily discontinued. As an alternative, customers can use the #99 B-Line service.
- **143 /Coquitlam Station/SFU:** Beginning April 15 until September, trips will operate every 12 minutes, with the last trip leaving SFU at 7:37p.m.
- **130 Metrotown Station/Hastings/Phibbs Exchange:** From April 15 until September, Capilano University trips will be discontinued. Customers travelling between Phibbs Exchange and Capilano University can use the #239 Capilano University/Park Royal.
- **4 Powell/Downtown:** From April 15 until further notice, a shuttle service will operate between Waterfront Station and the Eton/ Renfrew Street terminus. Customers traveling east will transfer from #4 Downtown at Cordova and Seymour to the #4 Powell. Customers from the east (Powell) travelling west will transfer from the #4 Downtown to the #4 UBC at Cordova and Seymour. This shuttle service will operate every 15 minutes and less frequent in the evening.
- **4 UBC/Downtown:** From April 15 until further notice, a shuttle service will operate between Waterfront Station and UBC. Customers travelling west will transfer from #4 Downtown at Cordova and Seymour to the #4 UBC. Customers from the east (Powell) traveling west will transfer from the #4 Powell to the #4 UBC at Cordova and Seymour. Shuttle service will operate every 15 minutes and less frequent in the evening.

To learn more about the April service changes visit www.translink.ca/servicechanges or call Customer Information at 604.953.3333.

Construction Work Continues at Main Street – Science World Station

Main Street – Science World is one of seven Expo Line stations and exchanges that are being upgraded to ensure SkyTrain will meet the needs of passengers and the region for years to come. The upgrades will improve station accessibility, capacity and safety and security.

The east stairs at Main Street – Science World Station have been demolished and the bulk of the excavation work will commence April 16 and is expected to continue through April 24. Contractors will be excavating and preparing the site for the new station entrance. This work is not expected to have any impact on passengers.

Some work may take place at night between April 22 and May 3. Guideway walkways on the east side of the station will be removed. To reduce the safety hazards associated with demolition work at such a busy transportation corridor, the work will take place overnight when SkyTrain is not in service. Steps are being taken to minimize the amount of night work where possible but area residents, local businesses and the public may notice some construction-related noise.

Accessible Bus Stops in Metro Vancouver

In March 2013, the total percentage of accessible bus stops in Metro Vancouver was 66.3%. A detailed comparison of the accessible bus stops for the month of March 2012 and March 2013 is outlined below.

	Active Stops 2013	% Accessible March 2012	% Accessible March 2013
Belcarra/Anmore	26	37.0%	42.3%
Bowen Island*	1	100.0%	100.0%
Burnaby	954	52.6%	56.3%
Coquitlam	545	47.3%	55.6%

Delta/TFN	540	49.3%	49.8%
Langley - City	121	71.2%	69.4%
Langley - Township	354	65.3%	68.4%
Maple Ridge	306	44.1%	51.6%
New Westminister	265	76.4%	81.1%
North Vancouver - City	168	77.4%	85.1%
N. Vancouver - District	434	56.3%	57.6%
Pitt Meadows	52	52.9%	55.8%
Port Coquitlam	229	37.4%	42.4%
Port Moody	163	43.6%	55.8%
Richmond	715	58.6%	60.7%
Surrey	1356	72.8%	74.9%
Vancouver/UBC	1944	79.7%	80.5%
West Vancouver**	6	80.0%	66.7%
White Rock	105	44.3%	43.8%
Total	8284	63.4%	66.3%

*There is only 1 bus stop with CS plates on Bowen Island. Other bus stops on Bowen Island are 'Flagstops'.

**CMBC only maintains the 6 bus stops that are currently at the Park Royal and Lions Gate Bridge Onramp area. Other bus stops are maintained by the District of West Vancouver and are excluded from this table.

In March 2013, the SeaBus provided 453 wheelchair and scooter trips.

Please call **604.953.3333** or check www.translink.ca to find out if the bus stop you are intending to go to is accessible.

SkyTrain Improvements Continue

TransLink is replacing approximately 34 kilometers of original power rail on the Expo Line. On Saturday, April 27 and Sunday, April 28, 2013

power rail replacement work will occur during service hours between Edmonds and 22nd Street Station. Work will take place from the beginning of service until 2:00 pm on Saturday and 3:00 pm on Sunday.

Full-scale Sunday to Thursday evening work will resume on May 12, 2013. The overnight work will take place most Sundays through Thursdays, starting at approximately 8:00 pm and finishing before start of service the next morning. During this time, trains will be single-tracking (when trains run on the same track in alternating directions) in areas where the upgrades are being made.

Trains may be held for up to 5 minutes at a station either before or after the work area. Passengers should plan for 15 minutes of extra travel time. Additional trains will operate between Waterfront and Metrotown, while Millennium Line passengers will have to switch trains at Columbia or Commercial-Broadway Stations.

Special circumstances, such as major events in downtown Vancouver, may result in the delay or cancellation of rail work on some nights.

To keep up-to-date on construction and system upgrades, contact Customer Information at 604.953.3333 or check online at <http://www.translink.ca/ontrack>.

Access Transit Users' Advisory Committee Meeting

The next meeting of the Access Transit Users' Advisory Committee will be held on June 20, 2013.

Please forward these updates on to others within your organizations or to other individuals who may find them of interest.

If you have any questions or comments regarding the status of the Access Transit project, please contact: access.transit@translink.ca.